



## **Important Update: Service Pricing Changes Effective 1st July 2026**

Dear NPR Family,

I hope this letter finds you and your fur baby well! As we continue to grow our Newcastle Pet Resort family, I wanted to personally reach out about some upcoming changes to our pricing structure.

### **What's Changing?**

Effective **1st July 2026**, we'll be implementing new pricing for our Doggy Daycare and Boarding services. Here's exactly what the new rates will be:

#### **Doggy Daycare (no Transport)**

- 1 dog: \$65 per day (weekdays) | \$76 per day (weekends)
- 2 dogs: \$100 total (\$50 per dog) | \$122 total (\$61 per dog) weekends
- 3 dogs: \$120 total (\$40 per dog) | \$153 total (\$51 per dog) weekends
- 4 dogs: \$160 total (\$40 per dog) | \$204 total (\$51 per dog) weekends
- 5 dogs: \$200 total (\$40 per dog) | \$255 total (\$51 per dog) weekends

#### **Boarding**

- 1 dog: \$80 per day (weekdays) | \$91 per day (weekends)
- 2 dogs: \$120 total (\$60 per dog) | \$142 total (\$71 per dog) weekends
- 3 dogs: \$150 total (\$50 per dog) | \$183 total (\$61 per dog) weekends
- 4 dogs: \$200 total (\$50 per dog) | \$244 total (\$61 per dog) weekends
- 5 dogs: \$250 total (\$50 per dog) | \$305 total (\$61 per dog) weekends

**Transport remains unchanged:** \$25 per family / both ways for daycare, \$22 per family / both ways for scheduled daycare, and \$25 per family / each way for boarding.

#### **Good News for Early Planners!**

Bookings that have been made **before 5th June 2026** for services after 1st July 2026 will be honoured at our current pricing.

## **Why This Change?**

Over our 17+ years, we've always been committed to providing the highest level of care for your pups. These adjustments allow us to continue investing in our staff training (including ongoing education with The Dog Gurus from America), maintain our facility to the highest standards, and ensure every dog receives the individual attention they deserve.

We know price increases are never welcome news, but it ensures we can continue being the family-focused, social-first Pet Resort you trust.

## **What Stays the Same?**

Everything you love about Newcastle Pet Resort remains unchanged:

- Our "what you see is what you get" policy - no hidden costs or surprise charges
- Daily Facebook photos so you can see your pup having the time of their life
- Our mandatory Facility Entrance Assessment to ensure the perfect playgroup match
- The same caring staff who know your dog's personality and quirks
- Our commitment to creating confident, balanced pups you can take anywhere

## **Questions or Concerns?**

Please don't hesitate to call us on 0413 665 781 if you'd like to chat about these changes or anything else regarding your pup's care. We're always here for our NPR family.

Thank you for continuing to trust us with your fur babies. We look forward to many more years of helping your pups become the confident, social dogs they're meant to be.

With love and tail wags,

## **All the Team @ NPR**

Newcastle Pet Resort *"We are family. Confident pups, happy family."*

575 Cabbage Tree Road, Williamtown, NSW 2318

Phone: 0413 665 781

Email: [admin@newcastlepetresort.com.au](mailto:admin@newcastlepetresort.com.au)

---