



A Woofing hello to you all!!

Newcastle Pet Resort (NPR) would like to introduce all of you to our dog evaluation system.

'Traffic Management Signals'



In order to safely manage dog playgroups, we conduct an 'off-leash play evaluation checklist'. This checklist provides us with an objective scoring system (based on easy colour coding) for temperament evaluations.

Below is a summary of each traffic signal:

A '**green**' dog is:

- social
- enjoys play
- listens to other dogs
- responsive to the staff leader
- easy to manage

A "**yellow**" dog has social skills, but may:

- have high energy
- frequently push other dog's buttons
- not listen well to staff leaders
- be nervous or stressed-out during active play
- spend much of the day hiding from the group
- require a muzzle to join social play-groups

A '**red**' dog may:

- be fearful
- show multiple stress signals
- show warning signals (snarling, showing teeth etc)
- non - responsive to the staff leader
- require a muzzle for social play but is still showing warning signals and / or is showing stress signals

Please Note: NPR does not accept "Red" dog category at your facility

Here at NPR we have a niche service that provides programs to accept "**yellow**" dogs that effectively help them transition to "**green**".

However, this **does** require additional skills, special programs and a specific management plan to keep all the dogs safe during their learning and transition process. In order to deliver this 'niche' service, we will be charge an extra \$11 per day fee for each booking.

If your dog is scored as a "**yellow**" dog, you may not be able to board him / her with NPR during "peak periods" unless this have been discussed and cleared with our Manager. This is a safety procedure of NPR.

If you would like any further information regarding any of our services or to discuss this information, please do not hesitate to contact us on 0413 665 781 Monday - Thursday 7am to 6pm & Friday 7am to 5pm.

Management & Staff

Newcastle Pet Resort